



Department of Environment, Land, Water and Planning

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delwp.vic.gov.au

Ref: MIN056864



Dear Mr Faithfull

15 MAY 2019

FIXING WATER WASTAGE FROM LEAKING FIRE SERVICES

Thank you for your email of 25 April 2019 to the Hon Lisa Neville MP, Minister for Water about the process for fixing leaking private fire services. As this matter is in my area of responsibility, the Minister has asked that I respond on her behalf.

The *Water (Estimation, Supply and Sewerage) Regulations 2014* require the owner of a private fire service to maintain and keep in good working order all pipes and fittings of the private fire service up to the water main, excluding any of the water corporation's water meters.

Private fire services are a requirement for many large, commercial customers, such as hospitals and hotels. The regulations ensure that maintenance and repair costs for these private works are placed on the owners of the works and are not spread to other water customers through water corporation charges.

After investigating the source of the leak that you identified at Merri Creek, Yarra Valley Water contacted the property owner and arranged to have a contractor complete the repair work on the owner's behalf. This ensured that the repair was made as quickly as possible and that water wastage was reduced.

I understand that Yarra Valley Water contacted you and confirmed that the repair took place on 30 April 2019 and that you advised that the flow of water is no longer making its way to Merri Creek.

If you would like any additional information about this matter, please contact [REDACTED]
[REDACTED] Management at Yarra Valley Water on [REDACTED].

Your letter notes that you will attach a copy of this reply to your website. Please ensure that you remove all personal details in this letter including all names, position titles and signatures before publishing it on your website. To avoid privacy issues, I recommend you instead provide your own summary of the information in this letter to share with your website followers.

Thank you again for writing.

Yours sincerely



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